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09 Website Privacy Policy

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This policy is published on the HCV Network Ltd website. If required, additional clauses are to be added to websites with specific features (such as login details) which require additional safeguards.

This policy also includes our current cookie policy.

1 General Website Privacy Policy

HCV Network Ltd is committed to ensuring that your privacy is protected. Any personal information provided when using this website will only be used in accordance with this privacy statement.

1.1 What information do we collect?

Non-personal information

- Our web server logs all requests to the website and also logs your Internet Protocol (IP) address and the domain name of your Internet Service Provider (ISP). None of your personal details can be derived from this information.
- Aggregated (anonymous) website usage information is collected using cookies. For more information see our cookie policy below.

Personal information

- In certain specific cases you may choose to provide us with personal details, such as your name, email address, or phone number via this website, for instance via a form, survey or comment.

1.2 How will we use the information collected about you?

- We do not use the non-personal information we gather other than for analysing the use of our website.
- If you have provided us with your personal information we will use this information principally for the purpose for which you have provided this information, for example to process your registration, to reply to your query or to keep you informed on a certain issue.
- We will only keep your contact details in our contacts database in order to be able to contact you in the future if you actively consent to this.
- We may use your email address to inform you about specific services, activities or events that we believe may be of interest to you if you actively consent to this. By consenting to HCVRN emails or opting in to email communications, you grant us permission to use your email address

to send you email marketing communications. You can easily opt out from receiving this information by following the unsubscribe instructions provided at the bottom of the emails.

- We will not share your information with third parties outside the HCV Network Ltd unless you have actively consented to this, except in the following cases:
 - If it is necessary for providing you with the requested service we may share your personal information with a supplier, subcontractor or partner.
 - If the information we hold on you is also publicly available we may forward your contact details to a third party upon request, though never for marketing purposes.
 - If it is necessary for providing you with the requested service, your information may be stored and processed in and transferred between any of the countries in which we operate.
- We may use your personal information to administer the website and enable you to use the services available on our website if you have actively consented to this.
- Personal information that you submit for publication on the website will be published on the internet and may be available, via the internet, around the world. We cannot prevent the use or misuse of such information by others.

1.3 Your right to your personal information

Under the General Data Protection Regulation, you have the right to request a copy of the personal information we hold about you. You also have the right to ask us to securely delete your contact details or any personal information we hold. If you wish to request this information or if you want us to delete your data please contact us at secretariat@hcvnetwork.org.

1.4 Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this webpage. This privacy policy was last updated in May 2018.

More information

If you have any questions about our privacy policy or the information we hold on you, or you want us to correct, update or delete your information, please email us on info@hcvnetwork.org.

2 Cookie policy

A cookie is a small file containing a string of characters which is stored on your device (computer, phone, tablet) when you visit a website. When you visit that website again, the cookie allows the site to recognise your browser. Cookies may store specific information about users' browsing habits, such as

their preferences and which pages they have visited. This information is anonymous; cookies do not store personal details about users.

This website uses several first-party cookies to enhance your use of this website as well as to provide us with information that we can use to improve the site. We do not make use of third-party cookies, so our cookies do not track your behaviour across different websites, only your visit(s) to this website. By continuing to use this website, we assume you agree to our use of cookies.

We use the following types of cookies on this website:

- Cookies which are essential for parts of the website to operate, such as the use of forms and logging in.
- Functional cookies which are not strictly necessary, but enhance your user experience, such as language settings.
- Analytic cookies which are used to gather anonymous, aggregate information on how our users find and use our website, such as search terms used to find our site and how users navigate through the website. We use Google Analytics for this purpose, which places several first-party cookies on your device. The information generated by these cookies about your use of our website, as well as your IP address, will be transmitted to and stored by Google on servers in the United States. Google does not associate your IP address with any other data held by them. See for more information [here](#) or read the Privacy Policy for Google Analytics [here](#).

Different cookies are stored for different lengths of time. For example, the cookie used to establish a unique user session expires 30 minutes after your last page view, but the cookie which allows us to identify whether you are a new or return visitor is set to expire after 2 years.

If you have any additional questions, please do not hesitate to contact us via email at info@hcvnetwork.org.